



BEST IN THE WORLD AT PRODUCT REALIZATION

Plexus delivers optimized Product Realization solutions through a unique Product Realization Value Stream service model. This customer-focused services model seamlessly integrates innovative product conceptualization, design, commercialization, manufacturing, fulfillment and sustaining services to deliver comprehensive end-to-end solutions for customers in the Americas, European and Asia-Pacific regions.

Plexus is the industry leader in servicing mid-to-low volume, higher complexity customer programs characterized by unique flexibility, technology, quality and regulatory requirements. Award-winning customer service is provided to over 140 branded product companies in the Networking/Communications, Healthcare/Life Sciences, Industrial/Commercial and Defense/Security/Aerospace market sectors.

WE PRIDE OURSELVES ON HIRING THE BEST

Now we are looking for a **Program Manager** to join our team:

Your Job Responsibilities:

- Responsible for managing the tactical, business customer relationship
- Lead Customer Focus Team to deliver appropriate levels of customer service and satisfaction
- Work with CFT to provide acceptable commitments based upon customer demand and Plexus capabilities
- Work with CFT to hold effective kick-offs and Manufacturing Readiness Reviews
- Participate in periodic revenue reporting updates and work with finance to establish customer goals
- Maintain an awareness of the customer's life cycle plan for assemblies and product lines
- Coordinate timely execution of quotes for existing customers as required
- Maintain high levels of customer satisfaction with an advocacy attitude and drive

Your Skills and Qualifications:

- Degree in a Business or Technical field is required
- Experience on this role and equivalent industry experience is highly desirable
- Familiarity with financial metrics; ability to develop and implement improvement actions
- Ability to learn the operating facets of the Electronic Manufacturing Services (EMS) industry